

TRANSPORT OF PARCELS TO GLS COUNTRIES

Weight & Dimensions

Dimensions

The maximum allowed belt measure is 3 meters.

It is calculated by $2 \times \text{height} + 2 \times \text{width} + 1 \times \text{longest side}$.

Therefore the following applies:

- Max. height = 60 cm
- Max. width = 80 cm
- Max. length = 200 cm



$\leq 3\text{m}$

For our products:

- [Business-Small Parcel](#)
- [Euro Business-Small Parcel](#)

3. Direction of transit: ESTONIA -> GLS countries (countries can be seen in the GLS price list)

Brief description of the transport process:

The time for submitting an order for same-day pickup from a Tallinn address is 12 noon. Pickup of orders received later takes place on the next working day or if possible on the day (working day) on which the order was submitted. The sorting of parcels takes place on automatic sorting lines, which checks the measurements and weight of the parcels. The parcels move along the line along with other parcels weighing up to 40 kg, as a result of which the parcel may end up underneath other heavier parcels and the parcel may sustain impacts due to the difference in heights of the different parts of the line. If the system detects a violation of requirements in regard to the allowed weight or measurements, an additional invoice will be presented accordingly to the person who placed the order.

Itella Estonia OÜ' does not have any obligation to notify the sender of the goods as to tee overweight/oversize of parcels or pallets, nor does it have an obligation to package them together.

DESCRIPTION OF SERVICE:

Itella Estonia OÜ

Loomäe tee 13
Lehmja Village
75306, Rae Rural Municipality, Harju
Reg No: 10891224

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Fax: +372 6990 433
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estonia@itella.com

The service provided is a courier service from the front door of the building to the front door of the building. If ordered by individuals, the parcel will be delivered to the building's front door or the nearest ParcelShop. GLS service does not include calling ahead to the customer.

For more details, visit the GLS website: <https://gls-group.eu/DE/en/parcel-delivery>

ITEMS PROHIBITED BY GLS:

GLS may not be used fragile/easily breakable goods, foodstuffs, temperature-sensitive products, liquids, hazardous materials, documents and valuables, etc.

For more details, visit the GLS website: <https://gls-group.eu/DE/en/gtc-standard>

PACKAGING:

The parcels in terminals move along an automated sorting line, as result please allow for the possibility that the parcel may sustain impacts and/or end up underneath other heavier parcels weighing up to 40 kg. Goods must be packaged pursuant to the particulars of the parcel contents and with the consideration that the goods will be moving along sorting lines.

Returns:

If the delivery of a shipment is unsuccessful, the shipment will be sent back to the nearest ParcelShop or, if there is none, to the distribution terminal and the customer will be sent an arrival notice. Parcels will be held at the ParcelShop for up to 8 working days and at a distribution terminal for up to 4 working days. No separate notification regarding returns will be made. The invoice for the transport of returned goods will be sent to the original sender.

MULTI-PARCEL SHIPMENTS:

Multi-parcel shipment service does not apply to GLS shipments.

Delivery time:

The delivery times can be found in the GLS price list for each destination country.

ADDITIONAL SERVICES:

There are no additional services available for GLS parcels.